

Block Management Checklist

7 Critical Things to Look for in a Managing Agent

- Transparency of Fees

- Service Level Agreements (SLAs)

- Are response times for repairs and emergencies clearly defined?

- Accreditation

- Is the agent a member of a recognized body?

- Client Money Protection

- Are service charges held in protected accounts?

- Ease of Communication

- Can you reach someone when you need them?

- Track Record in London & Peterborough

- Does the company manage similar blocks in your area?

- Exit Clause in the Agreement

- Can you switch managing agents without penalty?

Need help reviewing your current agreement?

Book a free consultation: 0203 137 2566

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